

# AGENDA



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## Six Sigma Yellow Belt – 4 Day

### Day One

- Course Overview
- Introduction: Why Six Sigma?
- Overview: DMAIC – The Process Improvement Method
- Define Module 1.1: Starting Your Project
- Define Module 1.2: Process Basics
- Define Module 1.3: Understanding the Voice of the Customer
- Measure Module 2.1: Data Collection

### Day Two

- Measure Module 2.1: Data Collection (cont.)
- Measure Module 2.2: Data Analysis I: Identifying Patterns Over Time
- Measure Module 2.3: Data Analysis II: Looking for Patterns Not Related to Time
- Measure Module 2.4: Determining Process Sigma

### Day Three

- Measure Module 2.4: Determining Process Sigma (cont.)
- Measure Module 2.5: Process Analysis
- Analyze Module 3.1: Identifying Potential Causes
- Analyze Module 3.2: Verifying Causes
- Improve Module 4.1: Generating and Selecting Solutions

### Day Four

- Improve Module 4.1: Generating and Selecting Solutions (cont.)
- Improve Module 4.2: Implementing Solutions
- Improve Module 4.3: Evaluating Results
- Control Module 5.1: Standardization: Methods and Training
- Control Module 5.2: Process Monitoring & Control
- Control Module 5.3: Communication and Future Plans
- Optional: Project Documentation and Presentations